

Appendix 3

>>> john grenville < > 24/03/2014 11:47 >>>

Dear Sir / Madam

Please see previous correspondence below between my wife and your Environmental Health team concerning noise disturbance caused to us by events at Kingston Bagpuize House. What we hear is not necessarily loud; what we usually hear is thumping bassline, or more depending on wind direction, which makes it impossible to sleep before midnight with windows open or sit peacefully in our garden.

The blue line on the OS map extract below indicates the distance of only 400 metres as the crow flies between the usual position of events marquees at KB House and our property.

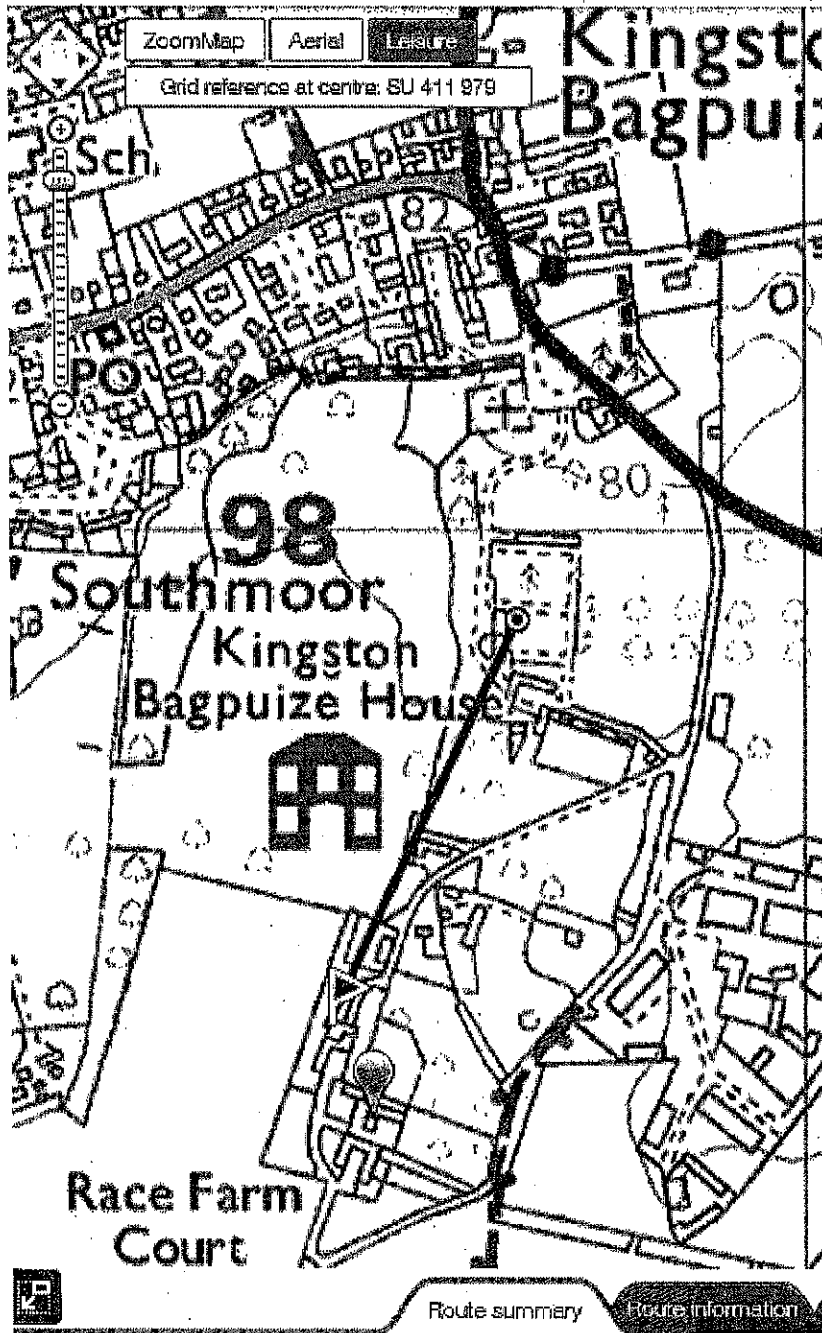
It is wrong that the financial gain of the Applicant is able to ruin the peace and relaxation of many others in this way.

Other more immediate neighbours, being tenants of the Applicant, may be afraid to voice their objection.

We particularly object to the application being for the lengthy period 15.00 – 00.00 on Friday and Saturday and we specifically object to the idea that we might be subjected to this nuisance at any time on a Sunday, let alone right up until midnight and (on one occasion) until 03.00.

We have heard various suggestions anecdotally that they are supposed to use "acoustically lined marquees" and are obliged to "control the volume" – if these are in fact true, I would contend they achieve little or nothing.

We also express concern about the area within the grounds of KB House that may be used for such events, since the boundary of their land is only 110m from our property



Route summary

Total Distance: 1329.70 feet (405.29 metres)

Yours faithfully

John Grenville

Kingston Bagpuize

OX13

From: Sally Grenville [mailto:]
Sent: 05 September 2013 16:23
To: Alick Natton
Cc: John Grenville
Subject: RE: Kingston Bagpuize House

Alick

Thank you for looking into this so promptly.

As you are aware we are some distance from the events that are held at KB House, probably 1/2 a mile away although the sound carries. We live in a rural environment and should not have to tolerate this intrusion when we expect peace and quiet in our garden, nor should we have to close our windows on a hot summer noise when we go to bed.

As the events are mostly weddings and the wedding season is nearly over I don't expect there to be many more events this year, I should have contacted you at the beginning of the season.

The phone number will be useful, thank you.

Regards

Sally

From: Alick Natton [mailto:alick.natton@southandvale.gov.uk]
Sent: 05 September 2013 15:55
To: Sally Grenville
Subject: RE: Kingston Bagpuize House

Hi Sally

I have had a look at the arrangements at Kingston Bagpuize House. I will need to get a good impression of the impact at your property. I have already sent a diary sheet for your use. Additionally you may wish to contact our Out of Hours service which operates Thursday to Saturday, 1900 to 0200 when problems occur. the service can be contacted on 01235 524886.

Regards

Alick Natton
Environmental Health Officer
Environmental Protection Team
Vale of White Horse DC

>>> "Sally Grenville" <> 03/09/2013 15:58 >>>

Thank you Alick.

From: Alick Natton [<mailto:alick.natton@southandvale.gov.uk>]
Sent: 03 September 2013 15:54
To: Sally Grenville
Cc: John Grenville
Subject: RE: Kingston Bagpuize House

Thank you Sally,

I have contacted Kingston Bagpuize House and will be visiting to examine their noise control procedures.

I have popped a diary sheet in the post for you. It will help me if you can fill these in over the next few weeks. I may also need to pop some recording equipment into your property so that I can get a feel for how intrusive the problem is. This might not happen for a few weeks as there is already a waiting list for this equipment.

Regards

Alick Natton
Environmental Health Officer
Environmental Protection Team
Vale of White Horse DC

>>> "Sally Grenville" < > 03/09/2013 10:34 >>>

Alick

Thank you, it can't be right can it that we can't sit in our garden on a summer evening without the constant thud of disco music? this year has been awful and Sunday night was the last straw. I thought when this all came up before they were going to insulate the Marquee. A lot of the property surrounding the venue is owned by Kingston Bagpuize house and the tenants don't want to speak out.

My address is

, Kingston Bagpuize, Oxon

From: Alick Natton [<mailto:alick.natton@southandvale.gov.uk>]
Sent: 03 September 2013 10:18
To: Sally Grenville
Subject: Kingston Bagpuize House

Thank you for contacting the council

I will be contacting the management of Kingston Bagpuize House regarding noise from events there. It will assist me in my investigation of these problems if you could supply me with your address. I will keep this information confidential.

Regards

Alick Natton
Environmental Health Officer
Environmental Protection Team
Vale of White Horse DC